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# Responding to the Unknown

Cyber Incident Response  
Management

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Our team of cyber experts work with you to help you understand, manage and contain the risks for your organisation, with appropriate measures, prioritised for all your digital assets.

Understanding and prioritising your cyber risks is critical and rapidly evolving cyber threats demand a proactive and dynamic response strategy.

Our industry expertise gives us the ability to empower you to make informed decisions, enabling you to plan and protect your digital assets and critical infrastructure against current and future security challenges. Working to international and industry recognised standards, we help you achieve cost effective resilience, that fulfils all your accountability requirements.

Our Cyber Incident Response (CIR) process helps clients to recover quickly from an incident, managing regulatory requirements and third parties with minimum disruption to service delivery.

**We help you:**

- Understand the situation and nature of an attack, including what applications are affected and where your networks, systems and user accounts have been compromised
- Identify the presence of any malicious software and exploited vulnerabilities within your IT infrastructure
- Provide a report on the extent of your collateral damage, to include any information, data leakage or stolen IP
- Minimise the costs associated with loss of data and help reduce those caused through time and resources.



# Our Process

Our incident response and remediation services are both proactive and reactive.

## Proactive preventative measures to limit security events

At 6point6, the cyber incident response service begins before a known incident is identified, through insightful end-to-end assessments of your cyber landscape and security capability.

**This includes:**



### Assessment of your systems and processes

We examine and test your systems, business processes and response recovery planning. Our security experts will undertake full scrutiny of your supply chain, including: third party suppliers, data centres, legacy IT and cloud technology, employee interactions, mobile devices, software and engineering processes.

### Potential threat discovery

Our experts will also help you identify what the threat landscape looks like in your industry and sector. Based on our experience and knowledge of previous and predicted attacks, we can identify vulnerabilities and potential sources of threats specific to your organisation.

### Design your response strategy

We will plan and build an incident response strategy and process for your organisation's needs. This will include: disaster recovery procedures necessary to maintain your business operations, development and training for your staff and ongoing testing.

## Reacting quickly for damage limitation

In the event of security breach, our incident team will be on hand to act, appropriate to the severity of the incident.



### Containment

The first step is to lock down infrastructure to prevent any further impact and threat. Our team will work quickly on the scope and scale of the incident, through host and network-based analysis, to identify affected applications and the networks, systems and user accounts that have been compromised.

### Removal of threat

The identified threats are removed from systems, facilities, apps and exposed information. We identify the presence of any malicious software and exploited vulnerabilities within your IT infrastructure. A full, confidential report on the extent of your collateral damage, including any information, data leakage or stolen IP is provided as quickly as possible to support your regulatory, legal and PR management.

### Remediation

We help clients respond to and recover from an incident, while continuing to manage regulatory requirements and reputational damage. Our remedial work may identify key risks to be addressed for security in the longer term, and training and development for staff. We ensure that lessons are learned from each incident and security improved in readiness for future challenges.

# Helping you grow with confidence

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## Next-generation cyber security services to secure you from the outside in

At 6point6, we take a pragmatic approach to cyber security. We believe that security events of some degree are likely in any organisation. We focus on proactive measures to protect and minimise risks to your critical data and infrastructure with our annual service options, which offer proactive monitoring and industry specific cyber intelligence, so that you can grow your business with confidence.

Our approach ensures that each target data stream or infrastructure has been assessed and prioritised with specific response and remediation plans to identify, contain and resolve any such security event. Our response times are scaled appropriate to the scope, scale and severity of the incident.

Our Incident Response is delivered with a 3-tiered model which is based on a service level response time and is charged with either a per response fee or an annual retainer model.

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## Standard Incident Response:



Hourly rate  
per resource



Response time  
within **24 hours**

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## Gold Incident Response:



Annual retainer



Response time will be  
within and **up to 8 hours**

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## Platinum Incident Response:



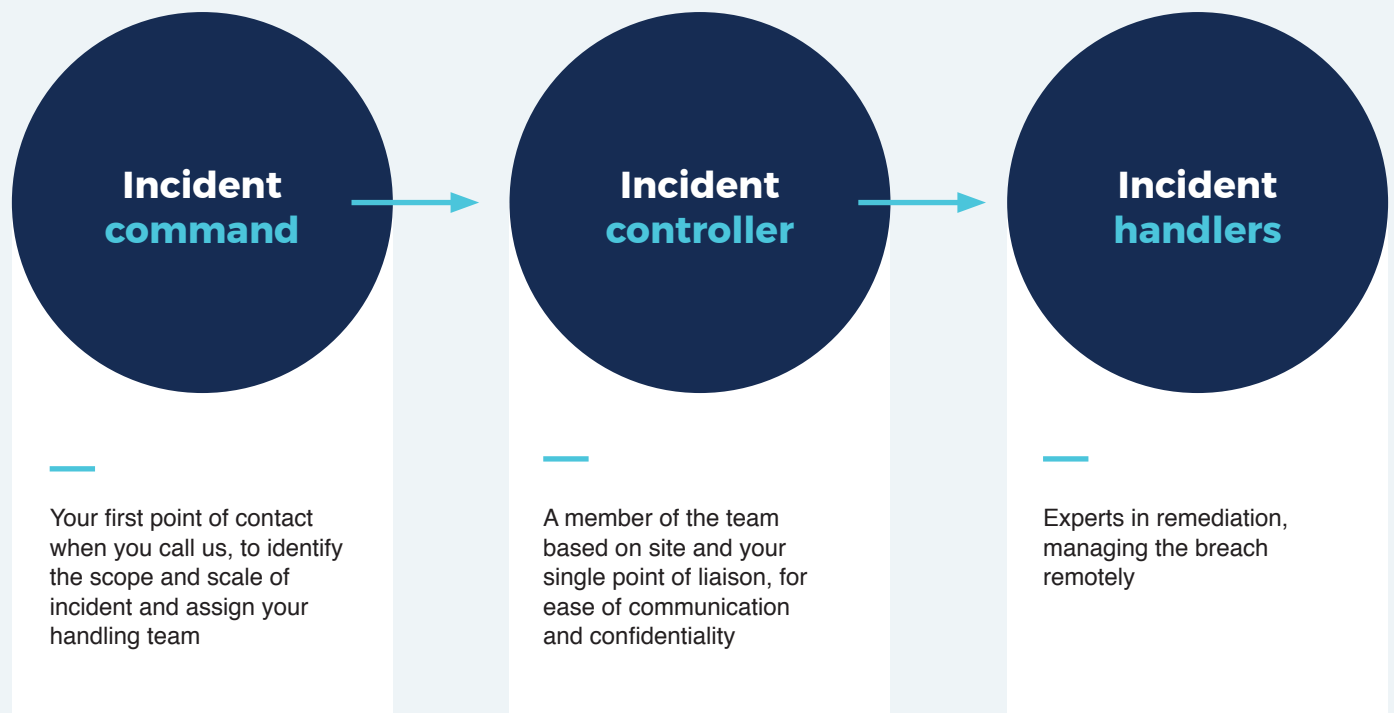
Annual retainer



Response time will be  
within and **up to 4 hours**

# Your Incident Response Team

Our team works quickly to minimise both the disruption to your business operations and any financial losses.





# Cyber Security at 6point6

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**The Cyber Security of any organisation is dynamic and can change from one instant to the next. It is this thought that drives our expert teams to ensure they are continually improving their knowledge and understanding of organisational defences.**

Our range of cyber services include preventative services, helping you to be proactive in protecting your security, defensive services that protect your business from attack, and responsive teams that can be called in following attack to mitigate, repair, investigate and upgrade your security.

We are trusted suppliers of cyber security to the UK Government and multi-national corporations. Our work with both public and private sector clients has seen us delivering major security projects, including one of the largest cyber design and implementation projects ever undertaken for central government.

Our team includes ex-British Intelligence and military and some of the world's leading cyber professionals. This combination of skills and knowledge gives us unique insight into cyber security and resilience.







**Digital  
resilience  
as standard.**

**Your clients  
expect it and  
we deliver it.**



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## Get in touch

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## About 6point6

Integrating digital technology into your business can result in fundamental changes to how you operate and deliver value to your customers. To go digital is to reinvent yourself to the core, opening yourself and your clients to a world of possibilities.

6point6 is a technology consultancy. We bring a wealth of hands-on experience to help businesses, including financial services providers, media houses and government, achieve more with digital. Using cutting edge technology and agile delivery methods, we help you reinvent, transform and secure a brighter digital future.

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